

Accessibility statement

Accessibility Statement

Webshop Logisztika Kft. is committed to making its website accessible in accordance with the requirements of Act XVII of 2022 on accessibility for products and services.

This accessibility statement applies to the Lovesexshop website.

1. Standards and Guidelines

The accessibility of our webshop is based on the MSZ EN 301 549 standard, in line with applicable legislation. This standard follows the international WCAG 2.1 (Web Content Accessibility Guidelines).

During development, we follow the four main accessibility principles (POUR):

- **Perceivable:** Information and user interface elements are accessible to all users (e.g. text alternatives for images).
- **Operable:** The interface and navigation can be used by everyone (e.g. full keyboard control).
- **Understandable:** Content and operation are clear and easy to understand (e.g. clear error messages during checkout).
- **Robust:** Content works reliably with assistive technologies (e.g. screen readers).

2. Compliance Status

Based on an accessibility audit, our webshop is **partially compliant** with the MSZ EN 301 549 standard (WCAG 2.1 AA level).

Non-accessible content:

Some elements provided by third-party services may not fully meet accessibility requirements.

Affected components:

- Molin AI chat window (customer service chat)
- Trustindex review module

Disproportionate burden:

Due to language differences and grammatical structures, it is currently not possible to provide fully accurate accessibility texts for all dynamically generated buttons across more than 26 languages.

3. Preparation of this Statement

This statement was created on 15 April 2026 based on an external expert audit. Improvements are ongoing and regularly reviewed.

4. Feedback and Contact

We continuously review the accessibility of our webshop. If you experience any issues or have suggestions, please contact us at:

Email: info@lovesexshop.co.uk

We will review your request and respond within 30 days with a solution or explanation.

Date: 14 April 2026